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MUNDELL PROPOSED AMENDMENT 1**AZ CORP COMMISSION
DOCUMENT CONTROL**TIME/DATE PREPARED: March 18, 2005COMPANY: Arizona Public Service CompanyAGENDA ITEM NO. U-1DOCKET NO. E-01345A-03-0437OPEN MEETING DATE: March 24 and 28, 2005

Page 18, line 1, after "costs." INSERT

It is important that the customer education program be implemented in a timely fashion, before this summer. APS needs to make its customers aware that with the implementation of an adjustor, ratepayers will be obligated to pay additional amounts for service they received in the previous year. It is essential, and only fair, that customers understand that their usage this summer can have an effect on their electric bills the following year.

Page 29, line 14, after "misunderstandings." INSERT

We also expect APS to have the required information posted to its website and its customer education program up and running before June 1, 2005, in order to allow customers the opportunity to implement their own conservation measures.

Page 31, line 24, after "gas costs." INSERT

APS shall submit its plan to implement its customer education program within 30 days of the effective date of this Decision to the Director of the Utilities Division for approval. Furthermore, APS shall post the required information on its website within 30 days of the effective date of this Decision.

Page 33, line 4 INSERT new ordering paragraphs

IT IS FURTHER ORDERED that within 30 days of the effective date of this Decision Arizona Public Service Company shall submit its plan to implement its customer education program to the Director of the Utilities Division for approval.

IT IS FURTHER ORDERED that within 30 days of the effective date of this Decision Arizona Public Service Company shall post on its website information explaining the billing format, rates, and charges, including up-to-date information about the APS and current gas costs.

DOCKETED

MAR 18 2005

DOCKETED BY	
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